

2020-03-17

To our valued customers:

Covid-19 flu has generated unprecedented challenges for us all, and raised many questions from customers, co-workers, and families.

We are an essential service to our healthcare customers, and will make every effort to keep our facilities open and staff on the job while we have customers to serve, and while we are permitted to do so.

However, we place the utmost importance on the health and safety of our employees and customers. As such, we have implemented an action plan to:

- Protect employees and customers from the risk of infection.
- Execute rigorous sanitization protocols, social distancing, and issue protective equipment to both employees and customers on-site.
- Restrict services that require close contact.
- Financially assist staff who may be required to take extended time off due to Covid-19.
- Monitor changing conditions and update the plan accordingly.
- Communicate our plan effectively to customers and staff.

We have committed the company's financial and management resources to this plan. It will be updated regularly and we welcome your feedback on how to best protect you and your family.

Sincerely,



Martin Lavergne

President

Canada Care Medical Group of Companies